# 3.3 CUSTOMER SERVICE EXPERIENCE

**Instructions**. Please give us an example of something you have done as part of your job or business to improve services for your customers, or give us a list of ideas you have to improve customer service at your deputy registrar agency, or both. You will receive credit if you demonstrate customer service awareness in either category.

A. This is an example of something I have done as part of my job or business to improve services for my customers (Please be specific):

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B. This is a list of ideas I have to improve customer service at my deputy registrar agency if I am awarded a contract (Please be specific):

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