

3.3 CUSTOMER SERVICE EXPERIENCE

Instructions. Please give us an example of something you have done as part of your job or business to improve services for your customers, and give us a list of ideas you have to improve customer service at your deputy registrar agency. You will only receive full credit if you demonstrate customer service awareness in both categories.

A. This is an example of something I have done as part of my job or business to improve services for my customers (Please be specific):

B. This is a list of ideas I have to improve customer service at my deputy registrar agency if I am awarded a contract (Please be specific) and/or this is an example of something I have done as part of my job or business to improve services for my customers (Please be specific):