OPERATIONAL EVALUATION (2024)

Jon Dagenbach 57-G / 24054 Montgomery County, Moraine 5582 North Springboro Pike

FORM	DESCRIPTION	ок	NO						
4.0	Operational Checklist – Maximum = 6 Points (enter points recorded on bottom of Form 4.0)	6							
4.1	Appointment of Agency Managers								
	A. Deputy to Work at Least Twenty (20) Hours Per Week	2							
	Proposed Work Hours Per Week 2 > F	(5)	*						
	B. Appointment of Manager and Assistant OR Acceptable Statement	3	0						
4.2	Experienced Employees Summary								
	Gave Acceptable Statement OR Provided Names	0	0						
4.3	Staffing and Personnel Calculation								
	A. Hours Recommended: 2 14 Proposed: 270	4	*						
	B. Work Hours and Pay Calculated Correctly	2	0						
	C. Meets Minimum Wage Requirement								
	(2024 Ohio Minimum Wage Rate = \$7.25 or \$10.45 Per Hour)		*						
4.4	.4 Start-Up Costs Calculation								
	A. Adequate and Accurate Personnel Costs	3	0						
	B. Adequate and Accurate Site Preparation Costs	0	0						
:	C. Adequate and Accurate Rental Payments	0	0						
	D. Total Required: \$30,165 On Deposit (Form 3.4): \$61,653.5	(5)	*						
4.5	Deputy Registrar Contract	_							
	A. Filled Out Completely and Properly	2	0						
	B. Signed and Properly Notarized	3	0						
NOTE: Score	OPERATIONAL EVALUATION POINTS (Max. 40 Points) e indicated "*" may lead to disqualification OR contract contingency. Score "0" may lead to contract	40 continger	ncy.						
Comments									
Evalua	ators' signatures <u>Printed names</u>	Date							
(1) M	We J. Gullion Miles J. Trilliot	02.20	:24						
(2)									
(-)									

PAYROLL COMPARISON - 2024

Proposer Name: Jon Dagenbach

Evaluator Printed Name: Miles Ghilliot

		Location Number(s)									
	574	Loc. 2	Loc. 3	<u>Loc. 4</u>	Loc. 5	Loc. 6					
Highest Rate	122/4										
Lowest Rate	11616			**************							
Number of Hours Recommended	214				CHICAGO CONTRACTOR						
Number of Hours Proposed	270				** * * * * * * * * * * * * * * * * * *						
Total Monthly Wages	117,56		() - 5/10-15/10/15-24/15-25A		***************************************						
Comments:											

PERSONAL EVALUATION (2024)

Jon Dagenbach 57-G / 24054 Montgomery County, Moraine 5582 North Springboro Pike

Evaluation Team Number:										
Location(s) Proposed: (#1) 57-6										
Proposed as 2 nd Location										
Verify Proposer's Full Name: (#2)	Francis Dagerbach									
Proposer's County of Residence (NPC Operation): (#4)										
Verify Proposer's Driver's License Number: (#6)										
Proposing as Minority: (#9) Yes No										
Proposing as: (#10) Individual X Clerk of Courts C	o. Auditor Nonprofit Corp									
SCORING SUMMAI	RY									
FORM 3.0, PERSONAL CHECKLIST	(Max. 16 Points): 6									
PERSONAL EVALUATION, Page 2	(Max. 55 Points): 55									
BUSINESS AND EMPLOYMENT EXPERIENCE, Page 3	(Max. 100 Points):									
PERSONAL EVALUATION, Page 5	(Max. 28 Points): 🛂									
PERSONAL EVALUATION, Page 6	(Max. 17 Points): 7									
PERSONAL EVALUATION, Page 7	(Max. 27 Points): 27									
PERSONAL EVALUATION, Page 8	(Max. 15 Points): 15									
TOTAL POINTS	(Max. 258 Points): 258									
Comments:										
1 March 1	Printed Names <u>Date</u>									
(1) Miles J. Zilles Miles J.	Patillist 02.26.24									
	2									
(2)										

	PERSONAL EVALUATION	OK	NO
1,	Proposer does not and will not hold a PROHIBITED elective public office other than County Clerk of Courts or County Auditor? (#11 & 12)	(5)	*
2.	Proposer does not hold an overlapping deputy registrar contract? (#13) If contract overlaps, what is the expiration date of the contract?	0	0
3.	Proposer is not a prohibited relative of a current deputy registrar? (#14, 15 & 16)	(5)	*
4.	Proposer is not a prohibited relative of an ODPS employee, or (if a relative) proposer has either been a deputy registrar continuously since January 1, 1992, or the ODPS employee became employed after the proposer was first appointed deputy registrar? (#17)	3	*
5.	Proposer is not a State of Ohio employee or will resign? (#19)	<u>(5)</u>	*
6.	Proposer is not an active insurance agent or is nonprofit? (#20)	(5)	*
7.	Proposer states no criminal conviction within the last 10 years? (#21)	(5)	*
8.	Proposer owes no local, state, or federal delinquent taxes, social security payments, workers' compensation premiums or mandatory contributions? (#22)	5	*
9.	Proposer agrees to maintain acceptable business liability insurance in accordance with Ohio Revised Code section 4503.03(C)? (#23)	6	*
10.	Proposer can meet bond requirements? (#24 and acceptable proof)	3	*
11.	Acceptable educational information OR nonprofit corporation? (#25)	(5)	0
12.	Proposer has computer training or experience? (#26)	0	0
NO1	PERSONAL EVALUATION POINTS, Page 2 (Max. 55 Points). TE: Score indicated "*" may lead to disqualification OR contract contingency. Score "0" may lead to contract continue to the contract contract contract continue to the contract cont		
Com	nments:		_

BUSINESS AND EMPLOYMENT EXPERIENCE VERIFICATION Person called: Itrified _____at telephone () _____ Company: Haber Heights Licese Agacy Relationship: Delutu Registrar Verified experience as: Deputy Registrar Agency Owner (50) ______ Other Business Owner (34) _____ Manager or Supervisor (25) _____ Deputy Registrar Employee (23) _____ Other Employee (20) ____ Hours per week: _____To (date): _____ Length: Verified Hours $\frac{20+}{10}$ = Factor $\frac{1}{10}$ x Years $\frac{13}{10}$ x Points $\frac{50}{10}$ = $\frac{650}{10}$ Person called: ______ at telephone (Company: Relationship: _____ Verified experience as: Deputy Registrar Agency Owner (50) _____ Other Business Owner (34) _____ Manager or Supervisor (25) _____ Deputy Registrar Employee (23) _____ Other Employee (20) _____ Hours per week: From (date): ______ To (date): ____ Length: Verified Hours ____ = Factor ___ x Years __ x Points = Person called: ______ at telephone () _____ Company: _____ Verified experience as: Deputy Registrar Agency Owner (50) ______ Other Business Owner (34) _____ Manager or Supervisor (25) _____ Deputy Registrar Employee (23) _____ Other Employee (20) _____

Personal Evaluation, Page 3 of 8 (2024)

From (date): ______ To (date): _____ Length: _____

Verified Hours _____ = Factor ____ x Years ___ x Points ___ = ___

Hours per week:

BUSINESS AND EMPLOYMENT EXPERIENCE CALCULATION

13	DEPUTY REGISTRAR	AGENCY	OWNER	Evperience	Form 3.2
110.	DELOIT VEGISTIVAN	AGENCI	OVVINER	EXPENSIVE.	F01111 3.Z

ITEM AGENCY/COMPANY	H	ours	=	FACTO	RXY	EARS	X	POINTS	=	SCORE	VERIFIED
A. Hubar Heights Livense Ugacy	#	NA	=	1.0	Χ	13	Χ	50	=	830	1
В.	#	NA	=	1.0	Х		Х	50	=		
C.	#	NA	=	1.0	Х		Х	50	11=1		
		S	ubt	otal of	13-	A, 13	-B 8	13-C		Haring III	

14. OTHER BUSINESS OWNERSHIP Experience, Form 3.2

ITEM AGENCY/COMPANY	HOU	RS = FAC	TOR X YEA	ARS X F	POINTS	S =	SCORE	VERIFIED
A.	#		Х	X	34	=		
B,	#	=	Х	X	34	1=1		
C.	#	=	Х	X	34	=		
		Subtota	l of 14-A,	14-B &	14-C	=		

15. SUPERVISORY / MANAGEMENT (ANY BUSINESS - INCLUDING DR) Experience, Form 3.2

ITEM AGENC	Y/COMPANY	HOURS	= FACTOR	X YEARS	X P	OINTS		SCORE	VERIFIED
A.		#	****	Χ	Χ	25	=		
B.		#	=	Х	X	25	=		
C.		#	=	Х	Х	25	=		
		Si	ubtotal of	15-A, 15-	B &	15-C	=		

Total DR, Ownership and/or Management #13-15 (Max. 100 Points) =

16. DEPUTY REGISTRAR EMPLOYMENT (NON-MANAGEMENT) Experience, Form 3.2

ITEM AGENCY	HOU	RS = FAC	TOR X YEA	RS X F	POINTS	s =	SCORE	VERIFIED
Α.	#	=	Х	X	23	=		
B.	#	=	Х	Х	23	=		
C.	#	=	Х	Х	23	=		
D.	#	=	Х	Х	23	=		
	Subt	otal of 16	-A, 16-B,	16-C &	16-D	=		

Total DR Employment Experience #16 (Max. 90 Points) =

17. OTHER EMPLOYMENT Experience, Form 3.2

ITEM AGENCY/COMPANY	HOU	RS = FAC	TOR X YEA	RS X I	POINTS	=	SCORE	VERIFIED
A.	#	=	Х	х	20	=		
B.	#	=	Х	X	20	=		
C.	#	=	Х	Х	20	=		
D.	#	=	X	X	20	, = ,		
Sub	total of	Lines 17	'-A, 17-B,	17-C 8	17-D	=		

Total Other Employment Experience #17 (Max. 80 Points) =

ENTER LARGEST OF TOTALS [13-15 (100 pts.), 16 (90 pts.), or 17 (80 pts.)] =

1 75	PERSONAL EVALUATION	ОК	NO
18	Form 3.3 – Customer Service Experience		
10.	Did proposer provide acceptable list of ideas to improve customer service at a deput registrar agency or provide an example of something done as part of a job or busine to improve services for customers?		0
19.	Form 3.4 – Start-Up Cost Funds On Deposit (not required for Auditors or Clerks of C	Courts)	
	A. Are funds in acceptable financial institution and verified with bank/teller stamp?	6	*
	B. Are funds in proposer's or proposer's business name or joint with spouse?	(5)	*
20.	Form 3.5 – Political Contributions Report (not required for Auditors or Clerks of Cou	rts)	
	Did proposer mark "NO" for every category, every year? (For Nonprofit Corporations, evaluate both Corporation's and CEO's Form 3.5)	(5)	*
21.			
	Does proposer agree to provide/maintain a written personnel policy covering the fo	llowing:	
	A. Hiring employees with deputy registrar agency experience?	_	
	B. Equal Employment Opportunity?		
	C. Employee training by the deputy registrar?		
	D. Participation in BMV provided training?		
	E. Evaluation of employee performance?		
	F. Grounds for discipline or dismissal/termination (list) which shall include drug ar alcohol use?	ıd	
	G. Progressive disciplinary steps?	(1)	0
	H. Dress code with list of acceptable attire?		
	Dress code with list of unacceptable attire?		
	J. A policy for maintaining the professional appearance of all staff at all times?		
	K. Fringe benefits (beyond those required by law or contract)?		
			.1
	PERSONAL EVALUATION POINTS, Page 5 (Max. 28 Points) E: Score indicated "*" may lead to disqualification OR contract contingency. Score "0" may lead to contract	28	

Comments:				

	8 0	DEDCONAL EVALUATION	أربها	
-#	74	PERSONAL EVALUATION	ок	МО
22.	For	rm 3.7 – Security Plan Summary - Did proposer agree to provide:		
	<u>A.</u>	An electronic alarm system? (Mandatory)		
	В.	Alarm system monitored 24 hours, off-site? (Mandatory)		
	C.	Alarm system reports off-site if wires cut or tampered with? (Mandatory)		
	<u>D.</u>	Adequate alarm monitored panic/hold-up buttons? (Mandatory)		
	<u>E.</u>	Motion detectors connected to alarm system? (Mandatory)		
	<u>F.</u>	Alarm monitored contacts on all exterior doors? (Mandatory)		
	<u>G.</u>	Alarm monitored contacts on all exterior windows? (Mandatory)		
	H.	Video recording camera surveillance system? (Mandatory)		
	1.	Safe or secured locking cabinet? (Mandatory)	43	
	J.	Secured storage room with alarm monitored contacts on door(s) and window(s), if applicable? (Mandatory)	13	^
	K.	Cross cut shredder to be made available to destroy customer copy records? (Mandatory)		
	L.	All doors and all windows will be securely locked when license agency is closed? (Mandatory)		
	M.	Smoke, fire, and carbon monoxide detection devices (Mandatory)?		
	N.	Interior/Exterior motion activated security lights? (Suggested) – Check OK or NO	OK	NO
23.	For	m 3.8 – Facility Maintenance Plan Summary - Did proposer agree to provide:		
	Ā.	Indoor/Outdoor maintenance and cleaning?	O	0
	B.	Prompt snow and ice removal?	Ö	0
	C.	Carpet and/or floor cleaning (if appropriate)?	0	0
	D.	Repainting?	0	0
		PERSONAL EVALUATION POINTS, Page 6 (Max. 17 Points) _	17	
NOT	E: So	core indicated "*" may lead to disqualification OR contract contingency. Score "0" may lead to contract cont	ngency	*
Com	men	ts:		
				-
				— I

		PERSONAL EVALUATION	ок	NO			
24.	For	m 3.9 – Involved and Invested in Your Business					
	1.	How do you plan to manage, be responsible, and be accountable for this business at all times?	1	0			
	2.	How will you ensure that all laws, rules, guidelines and procedures are followed, at all times, specifically with regard to issuing and renewing driver licenses, identification cards, and vehicle registrations?	0	0			
	3. What measures will you put in place to detect, deter, and prevent fraud?						
	4.	The Ohio Bureau of Motor Vehicles routinely issues new and/or revised policy and procedural changes through email broadcasts to the deputy registrars. How will you ensure that policies and procedures are communicated to the staff and followed on a daily basis?	0	0			
	5.	How will you demonstrate good leadership to your employees?	0	0			
	6.	How will you maintain a high level of professionalism each day in this business?	ð	0			
	7.	How do you intend to recruit and retain high quality employees?	D	0			
	8.	How will you provide a safe, clean, and friendly place to do business?	0	0			
	9.	How would you deal with an irate customer?	Ó	0			
	10.	What training or advice do you, or will you, give to your employees for dealing with irate customers?	9	0			
	11.	How will you meet the expectations of the Ohio Bureau of Motor Vehicles?	0	0			
	12.	Why should the Ohio Bureau of Motor Vehicles consider you for a deputy registrar license agency contract?	0	0			
25.	For	m 3.10(A) (B) or (C) – Affidavit of Individual, Auditor/Clerk of Courts or Nonprofit Co	rpora	tion			
		Did proposer submit proper affidavit without alteration and does it appear to be complete, accurate, and truthful?	0	*			
	B.	Is it the affidavit duly signed and notarized?	2	*			
26.	Lo	cal Law Enforcement Report / Articles of Incorporation (AOI)					
	Α.	No disqualifying convictions for individual / AOI for nonprofit corporation?	(3)	*			
	B.	No convictions (except minor traffic) / AOI for nonprofit corporation?	(2)	0			
27.		I / FBI Criminal Background (WebCheck) Report / AOI for Nonprofit Corporation	(5)	*			

PERSONAL EVALUATION POINTS, Page 7 (Max. 27 Points) 27

	PERSONAL EVALUATION	UK	NO
28.	Credit Report (issued in 2024) / Certificate of Good Standing for Nonprofit Corporation *Credit Reports are not required for County Auditors and County Clerks of Courts	1	
	A. Credit report submitted contains credit score?	②	0
	B. No tax liens (state or federal)?	Ø	0
	C. No judgments for the past 36 months?*	Ō	0
	D. *No bankruptcy filed or trusteeship imposed for the past 36 months?	8	0
	E. *No other negative items (charge-offs, collections, etc.) for the past 36 months?	0	0
	F. *No negative items (pattern of delinquencies, etc.) for the past 60 months?	0	0
<u> </u>	* Exclude minor medical judgments and disputed items with good cause explanation.		
29.	The overall quality of this proposal is deemed to be of satisfactory or higher overall quality? (Note any deficiencies in comments area below or on page 1)	②	0
NOT	PERSONAL EVALUATION POINTS, Page 8 (Max. 15 Points) – E: Score indicated "*" may lead to disqualification OR contract contingency. Score "0" may lead to contract contingency.	ngency	,.
	ments:		
			_

3.0 PERSONAL CHECKLIST

Proposer's Full Legal Name Jon William Francis Dagenbach

Proposer Number (BMV use only)
INSTRUCTIONS: You must submit one original of this form and all documents listed on this form as
appropriate based on your status as a proposer (individual, county auditor, clerk of courts or nonprofit
corporation). Even if you are submitting more than one proposal, only one original of these forms are required.
Please submit via email in accordance with the RFP instructions.

INDIVIDUAL	1	BMV	COUNTY AUDITOR OR CLERK OF COURTS	√	вму	NONPROFIT CORPORATION	1	вму
Form 3.0 Personal Checklist (this form)	1		Form 3.0 Personal Checklist (this form)			Form 3.0 Personal Checklist (this form)		
Form 3.1 Personal Questionnaire	1		Form 3.1 Personal Questionnaire			Form 3.1 Personal Questionnaire		
Form 3.2 Business and Employment Experience	~		Forms 3.2 Business and Employment Experience			Forms 3.2 Business and Employment Experience		
Form 3.3 Customer Service Experience	~		Form 3.3 Customer Service Experience			Form 3.3 Customer Service Experience		
Form 3.4 Start-Up Cost Funds on Deposit	~		N/A	x	1	Form 3.4 Start-Up Cost Funds on Deposit		
Form 3.5 Political Contributions Report	1		N/A	х	1	Form 3.5 Political Contributions Report Nonprofit Corporation		
N/A	x	1	N/A	x	1	Form 3.5 Political Contributions Report Chief Executive Officer		
Form 3.6 Comprehensive Personnel Policy Agreement	>		Form 3.6 Comprehensive Personnel Policy Agreement			Form 3.6 Comprehensive Personnel Policy Agreement		
Form 3.7 Security Plan Agreement	•		Form 3.7 Security Plan Agreement	·		Form 3.7 Security Plan Agreement		
Form 3.8 Facility Maintenance Plan Agreement	1		Form 3.8 Facility Maintenance Plan Agreement			Form 3.8 Facility Maintenance Plan Agreement		
Form 3.9 Involved and Invested in Your Business	1		Form 3.9 Involved and Invested in Your Business			Form 3.9 Involved and Invested in Your Business		
Form 3.10(A) Affidavit of Individual	~		Form 3.10(B) Affidavit of Auditor or Clerk of Courts			Form 3.10(C) Affidavit of Nonprofit Corporation		
2024 Credit Report	1		N/A	х	1	2024 Certificate of Good Standing		
2024 Local Law Enforcement Report	7		2024 Local Law Enforcement Report			Articles of Incorporation		
2024 WebCheck Receipt	~		2024 WebCheck Receipt			N/A	х	1
Pre-approval Statement for \$25,000 Bond	/		Current Bond with BMV added as Additional Insured			Pre-approval Statement for \$25,000 Bond		
INDIVIDUAL			COUNTY AUDITOR OR CLERK OF COURTS			NONPROFIT CORPORATION		

3.1 PERSONAL QUESTIONNAIRE

1.	List all location numbers for which the applicant intends to submit a proposal (limit six locations). Check the box underneath if proposing the location as a second site in addition to a current agency:
	57-G
	V Taget Degenbach
2.	Full legal name of proposer Jon William Francis Dagenbach
3.	Proposer's street address
	City Bellbrook State OH Zip code 45305
4.	County of residence (nonprofit corporation county of operation)
5.	Daytime telephone () Home telephone ()
6.	Proposer's driver's license number (nonprofit corporation N/A)
7.	Spouse's name (nonprofit corporation N/A) Ashlee Dagenbach
8.	Comparison NI/
	City Bellbrook State OH Zip code 45305
9.	Are you proposing as the owner of a minority business enterprise (MBE)? No Yes
). Proposer is (check one and follow instructions):
	An individual person . These forms are designed to be self-explanatory for Proposers proposing as individual persons. Answer all questions as they apply to you personally. If a question does not apply to you, enter "N/A" or "Not applicable;
	The Clerk of Courts of County;
	The County Auditor of County. Answer all questions as they apply to you and your position as Clerk of Courts or County Auditor. If a question does not apply to you or your position, enter "N/A" or "Not applicable;
	A nonprofit corporation (NPC). An officer or an authorized agent should answer all questions and sign all documents on behalf of the NPC. The answers must refer to the NPC itself and not to the individual officers, agents, or employees of the NPC, unless otherwise specified. Many questions are not applicable to nonprofit corporations. To assist your responses, we have marked those questions "NPC N/A" meaning we believe the marked question is not applicable to most nonprofit corporations. Please answer all other questions unless clearly inapplicable.

Form 3.1, Personal Questionnaire, Page 1 of 6 (2024)

	Anditor either by election of appointment (includes precinct of	ommunee perso	n): (NFC N/A)
	Auditor, either by election or appointment (includes precinct co	Yes	
B.	If YES, in what elective office are you serving?		
C.	If YES, date that you plan to leave this office?		
12. A.	Are you currently running for any elective public office. (including precinct committee person)? (NPC N/A)	Yes	
В.	If YES, what office?		
	Are you currently a deputy registrar?	Yes _	No
B.	If YES, on what date does your contract expire? 57-H - June 20	25 & 57-D - June	e 2028
	If YES, have you served as a deputy registrar continuously since January 1, 1992?	No _	Yes
14. A	Is your spouse currently a deputy registrar? (NPC N/A)	Yes	No
	If YES, on what date does your spouse's contract expire?		
	· - · · · · · · · · · · · · · · · · · ·		
For the	ne following three questions, extended family includes your stater, father-in-law, mother-in-law, brother-in-law, sister-in-law,	spouse, parent, son-in-law, or c	brother, sister, son laughter-in-law:
For the	ne following three questions, extended family includes your stater, father-in-law, mother-in-law, brother-in-law, sister-in-law, sister-i	spouse, parent, son-in-law, or of a deputy regist	brother, sister, son laughter-in-law: trar contract? (NPC
For the	ne following three questions, extended family includes your stater, father-in-law, mother-in-law, brother-in-law, sister-in-law,	spouse, parent, son-in-law, or of a deputy regist	brother, sister, son laughter-in-law:
For the daught	ne following three questions, extended family includes your stater, father-in-law, mother-in-law, brother-in-law, sister-in-law, sister-i	spouse, parent, son-in-law, or can deputy register. Yes	brother, sister, son laughter-in-law: trar contract? (NPC
For the daught 15. A	ne following three questions, extended family includes your streer, father-in-law, mother-in-law, brother-in-law, sister-in-law, Does any member of your extended family currently hold N/A) If YES, list their name, relationship to you, whether you shall their contract expires here:	spouse, parent, son-in-law, or can deputy register. Yes	brother, sister, son laughter-in-law: trar contract? (NPC No
For the daught 15. A	ne following three questions, extended family includes your stater, father-in-law, mother-in-law, brother-in-law, sister-in-law, something. Does any member of your extended family currently hold N/A) If YES, list their name, relationship to you, whether you shad their contract expires here: Rame Relationship Sam Yes	spouse, parent, son-in-law, or contact a deputy registed Yes are the same less than	brother, sister, son daughter-in-law: trar contract? (NPC No household, and date Contract Expire
For the daught 15. A	ne following three questions, extended family includes your stater, father-in-law, mother-in-law, brother-in-law, sister-in-law, something. Does any member of your extended family currently hold N/A) If YES, list their name, relationship to you, whether you shatheir contract expires here: Relationship	spouse, parent, son-in-law, or or a deputy regist Yes nare the same leterate the same leterate the same leterate	brother, sister, son laughter-in-law: trar contract? (NPC No No Contract Expire
For the daught 15. A	ne following three questions, extended family includes your stater, father-in-law, mother-in-law, brother-in-law, sister-in-law, something. Does any member of your extended family currently hold N/A) If YES, list their name, relationship to you, whether you shad their contract expires here: Rame Relationship Sam Yes	spouse, parent, son-in-law, or contact a deputy registed Yes are the same less than	brother, sister, so daughter-in-law: trar contract? (N No

B. If YES, list their name, relationship to you, and w	hether you share the same h	ousehold:
Name Relati	onship S	Same Household
	<u> </u>	es No
	Ye	s No
	Ye	s No
	Ye	es No
7. A. Is any member of your extended family employed Public Safety? (NPC N/A)		
	Yes	No
B. If YES, list their name, relationship to you, and the Name		oyed: Employment Date
8. A. Have you completed the Political Contributions R (NPC must submit one for NPC itself and one for	eport, Form 3.5? its C.E.O.) No	Yes
B. If "NO," are you applying as a Clerk of Courts or		
9. A. Are you an employee of the State of Ohio? (NPC	N/A) Yes	No
B. If "YES," will you resign, if appointed?	No	Yes
0. Are you an insurance company agent, writing automo (NPC N/A)	bile insurance? Yes	
1. Has Proposer (including NPC and proposed office many of a crime punishable by death or imprisonment	anager) been convicted with in excess of one year (fel-	in the past ten year ony), or any crim
involving dishonesty or false statement?	Yes	No
22. As of the date of this certification does Proportion compensation contributions, social security payment the State of Ohio or any political subdivision thereof	ser owe any overdue tax s, or workers' compensation	kes, unemployment premiums either to
or locality within the United States?	Yes	No 🗸

Form 3.1, Personal Questionnaire, Page 3 of 6 (2024)

23. Is Proposer willing and able policy of business liability phold the Department of Publ and the Registrar of Motor	property damage, lic Safety, the Dire Vehicles harmles	and theft insurar ector of Public Sa s upon claims fo	nce satisfactory to the afety, the Bureau of I or damages in accord	e Regis Motor V	strar and Vehicles,
Revised Code 4503.03(C)? (County Auditor/C	lerk of Courts N/	A) No	Yes_	<u> </u>
24. Is Proposer bondable as outli 4501:1-6-01(B)?	ined in Ohio Adm	inistrative Code	No	Yes_	<u> </u>
25. Please provide the following provide educational informat					
High school diploma?			No	Yes_	✓
High school name Coler	ain High S	School			
_{City} Cincinnati	State	ОН	Zij	_p 452	251
College name Univers	ity of Cinc	innati			···········
City Cincinnati			Zij	_p 452	251
Finance Major Finance		Degree award			
College name Miami U	Jniversity	-			
	State		Zij	, 4 50	056
Major_Business		Degree award			
26. Computer experience. Doe computers? (Incumbent dep nonprofit corporations, this of the nonprofit corporation's ac	outy registrars ma question should be	y take credit fo	or operating BMV c	ompute rated or	rs. For used in

Form 3.1, Personal Questionnaire, Page 4 of 6 (2024)

If "YES" please explain all computer experience in detail.
*13 Years as a Deputy Registrar
*15 Years BASS Experience
*4 Years of QFLOW experience
*BMV Self Service Kiosk partner
*Microsoft Outlook - Comfortable and proficient use of the State of Ohio's choice for email correspondence
*Microsoft Word and Microsoft Excel - College courses and frequent professional use
*Payroll Processing software - Ensuring appropriate tax filing for employees and business
*Scheduling App and website to provide staff electronic access to scheduling and HR needs
daytime business hours and who will serve as a character reference for you. Do not list relatives, political contacts, or employees of the Department of Public Safety (including BMV). If we are unable to contact at least one person or that person is unable to serve as a character reference, you may be evaluated unfavorably. Nonprofit corporations should list references who are familiar with the nonprofit corporation's activities.

Form 3.1, Personal Questionnaire, Page 5 of 6 (2024)

28. Employment, management, supervisory, and business experience. Each Proposer's experience is one of the most important factors to be considered in the award of deputy registrar contracts. For the purposes of this RFP, experience gained prior to the year 1990 will not be evaluated or considered. Please provide a professional resume, in chronological order (no earlier than 1990), the positions you have held. If the position you held in 1990 was one you started before 1990, you may list that position and the date you actually started on your submitted resume. If you did not hold any position in 1990, please begin with the first position you held after 1990. If applying as a NPC, please provide a description of the fundraising, program, and charitable functions of the nonprofit corporation.

FORM 3.2(A) BUSINESS OWNERSHIP EXPERIENCE FORM 3.2(B) MANAGEMENT AND/OR SUPERVISORY EXPERIENCE FORM 3.2(C) EMPLOYEE EXPERIENCE

Instructions

It is important that you supply complete and accurate information about all relevant business ownership, management, supervisory, and employment experience so that the BMV will be able to verify that experience from independent sources. Generally, proposers receive the most consideration for service as a deputy registrar, second most consideration for service as a business owner, third most consideration for service as a manager or supervisor, fourth most consideration as a deputy registrar employee without management experience, and least consideration for other employment experience without any supervisory or management experience. Be sure to include as much detailed experience possible within the submitted professional resume.

Nonprofit corporations must report only the businesses and activities conducted by the nonprofit corporation itself on Form 3.2(A) Business Ownership Experience. If the nonprofit corporation has operated a deputy registrar agency, that information should be entered and submitted on one Form 3.2(A) Business Ownership Experience. Any other business activities (fundraising, charitable activities, etc.) should also be entered and submitted on a separate 3.2(A) Business Ownership Experience. Use a separate Form 3.2 for each separate business activity performed by the NPC and a separate Form 3.2(A) for each separate business activity performed by the NPC.

Form 3.2(A) Business Ownership Experience. Deputy registrars, nonprofit corporations, county auditors, clerks of courts, and individuals should use this form to report on businesses actually owned and operated by them.

Form 3.2(B) Management and/or Supervisory Experience. Individuals, county auditors, and clerks of courts should use this form to report management and supervisory experience performed by them. Service as a county auditor or clerk of court qualifies as management and supervisory experience.

Form 3.2(C) Employee Experience. Individuals, county auditors, and clerks of courts should use this form to report all other employment that did not include management or supervisory authority.

FORM 3.2(A) BUSINESS OWNERSHIP EXPERIENCE

Instructions. Please fill out one of these forms 3.2(A) for each business you have owned. Do not use this form 3.2(A) for management, supervisory, or employee experience. If you have owned more than one business, submit a separate for 3.2(A) for each business owned. *Please make additional copies of this form as necessary*.

Proposer's name Jon Dag	enbach		Company 1	name Dage	enbach Ente	rprises	INC
Company address 6134 C	hambersl	ourg Rd		city Dayto			
State Ohio	Zip	45424	Telephone (937) _	233-	7211	
Type of business (deputy reg	gistrar, retail	grocery, etc	Deputy Re	gistrar			
Company's products and/or s	services Per	rform serv	ices as indic	ated by t	he (ORC	c) an	d
Deputy Registrar contr	ract *2 loc	cations - F	luber Height	s and Cla	ayton		
BUSINESS OWNER - Form	of ownersh	ip (sole pror	orietor, partner, e	etc.): 100%	6 Owner	- S (Corp
1. Federal Tax ID Number							
2. Percentage of business	you owned	. 100	%	Hours worl	ked weekly	,	40
3. Dates you operated this	s business: I	From: month	6 year 20	11 To: mo	onth Preser	^{it} yea	r 2024
4. Is/was this business pro	ofitable?			No _		Yes_	~
5. Is/was this business yo	ur primary s	source of inc	ome and support	t? No _		Yes_	~
6. Do/did you directly hir	e, evaluate,	train, and di	scipline employe	ees? No _		Yes_	✓
7. Do/did you directly ma	nage emplo	yees on a da	ily basis?	No _		Yes_	/
If you answered yes to	question nu	ımber 6, how	many employee	es do/did yo	ou manage?	?:	25
8. Have you ever develop	ed a compre	hensive bus	iness plan?	No _		Yes_	V
List at least one person, not a least one person to verify thi registrar or deputy registrar en	is experienc	e, you will i	not receive any	credit for i	t. (If you	are a	ntact at deputy
Name	City		State	Zip	Daytin	ie Pho	one

Form 3.2(A), Business Ownership Experience, Page 2 of 4 (2024)

3.3 CUSTOMER SERVICE EXPERIENCE

Instructions. Please give us a list of ideas you have to improve customer service at your deputy registrar agency. You will only receive full credit if you demonstrate sufficient customer service awareness.

A. This is a list of ideas I have to improve customer service at my deputy registrar agency if I am awarded a contract (Please be specific) and/or this is an example of something I have done as part of my job or business to improve services for my customers (Please be specific):

In our industry, delivering good customer service takes much more than just short wait times and making sure the employees are professional and friendly. Thats why I have taken customer service to the next level, by creating a lobby management system.

The Lobby Management System (LMS) is used at the Huber Heights and Clayton BMV locations, and allows my offices to address the customers needs effectively and efficiently, while streamlining the process for both customers and staff.

By integrating the (LMS) with Q-Flow, my staff can positively impact our guest interactions by: *Greeting the customer personally upon entry to the facility *directing the customer to the appropriate office *making sure the customer has what they need to complete their desired transaction, and provide guidance in the event they do not. Guests' complete paperwork while waiting, and questions are answered before being called to the counter, allowing for maximum efficiency and throughput.

*Solution based training - if there is an instance where we can't help the guest that day, provide the customer with a plan of action so they confidently return to complete their transaction.

*Provide ample seating, and a clean comfortable office.

*Assist guests by printing documents when a paper copy is required.

*Offer testing Kiosks

*I WILL CONFIGURE THE OFFICE TO SUBSTANTIALLY REDUCE/ELIMINATE THE NEED FOR CUSTOMERS TO STAND OUTSIDE IN A LINE TO GAIN ENTRY TO THE FACILITY.

Form 3.3, Customer Service Experience (2024)

3.5 POLITICAL CONTRIBUTIONS REPORT

Instructions

<u>Instructions</u> You must report on the following page whether you and your immediate family together gave more than \$100.00 to any political party or to certain individual candidates during any one of the last three calendar years and so far this year.

"Immediate family" means you, a spouse residing with you, and any dependent children. You must add together all contributions you, your spouse, and your dependent children made to each separate party or each separate candidate during each calendar year.

"Political party" means each separate political party and includes any political action committee (PAC) and any "continuing association" which are connected to that political party. "Political party" includes all levels of that party, federal, state, county, and local.

"Candidate" includes both the candidate and any of that candidate's campaign committees. You must report only for candidates for the following offices: Ohio governor, attorney general, secretary of state, treasurer of state, auditor of state, state senator or state representative. You are not required to report any contributions to federal, county, local, or judicial candidates.

"More than \$100.00" means any amount exceeding \$100.00, starting with \$100.01. A contribution of exactly \$100.00 or less is acceptable. Contributions include the value of any "in-kind" contributions.

County Auditors and Clerks of Court are exempt from this requirement and need not file this Report of Political Contributions.

Nonprofit Corporations must submit one report for the nonprofit corporation itself and one report for the chief executive officer (C.E.O.) who has, or will have, primary responsibility for the nonprofit corporation's operation of the deputy registrar agency. There is only one copy of this report in this package. Nonprofit corporations must make a second copy and submit one copy for the nonprofit corporation itself and one for the C.E.O. who will be responsible for the operation of the deputy registrar agency.

Name: Jon Dagenbach		 	
Title (if officer of nonprofit corporation):	 	 	

(A nonprofit corporation must submit two separate reports: one for the nonprofit corporation itself, and one for its chief executive officer)

Did you and your immediate family together give more than \$100.00 to any of the following during any one of the years listed? You must place a check mark "\scale" in the appropriate box, "yes" or "no" for each category and year separately.

RECIPIENT	JAN 1 - 20			DEC 31		DEC 31 023	202 To U	
	Yes	No	Yes	No	Yes	No	Yes	No
Democratic Party including PACs and Associations		1		'		1		1
Republican Party including PACs and Associations		V		~		1		1
Any other Party including PACs and Associations		1		1		1		1
Governor, Candidate and Committee		V		V			<u> </u>	~
Attorney General, Candidate and Committee		~		~				1
Secretary of State, Candidate and Committee		~		~		V		1
Treasurer of State, Candidate and Committee		1		~		~		1
Auditor of State, Candidate and Committee		1		~				1
State Senator, Candidate and Committee		1		~		V		V
State Representative, Candidate and Committee		1		V		1		1

Form 3.5, Political Contributions Report (2024)

3.6 PERSONNEL POLICY

A comprehensive personnel policy must be readily available and presented upon request. Items needing covered within the agency's comprehensive personnel policy are listed below.

Do you agree to provide a comprehensive personnel policy, if requested, that covers the listed items?

No	Yes

COMPREHENSIVE PERSONNEL POLICY MUST INCLUDE PROVISIONS FOR:

HIRING EMPLOYEES WITH DEPUTY REGISTRAR AGENCY EXPERIENCE					
EQUAL EMPLOYMENT OPPORTUNITY					
EMPLOYEE TRAINING BY THE DEPUTY REGISTRAR					
PARTICIPATION IN BMV PROVIDED TRAINING					
DOCUMENTED PERIODIC EMPLOYEE PERFORMANCE EVALUATIONS					
(ANNUAL AT A MINIMUM)					
LIST OF GROUNDS FOR DISCIPLINE OR DISMISSAL					
PROGRESSIVE DISCIPLINARY ACTION					
DRESS CODE WITH LISTS OF ACCEPTABLE AND UNACCEPTABLE ATTIRE					
POLICY FOR MAINTAINING PROFESSIONAL APPEARANCE					
FRINGE BENEFITS					

3.7 SECURITY PLAN SUMMARY

If you are awarded a contract, you will be required to adopt a security plan to assure that agency employees, patrons, other citizens, equipment, and consigned inventory will be protected from harm (your plan should detail how you intend to address the items listed below).

If you are awarded a contract, do you agree to provide all of the following?

Yes	No

ELECTRONIC ALARM SYSTEM
ALARM SYSTEM MONITORED 24 HOURS, OFF-SITE
ALARM SYSTEM REPORTS OFF-SITE IF WIRES ARE CUT OR TAMPERED
ADEQUATE ALARM MONITORED PANIC/HOLD BUTTONS
MOTION DETECTORS CONNECTED TO ALARM SYSTEM
ALARM MONITORED DOOR CONTACT ON ALL EXTERIOR DOORS
ALARM MONITORED CONTACTS ON ALL EXTERIOR WINDOWS
VIDEO RECORDING CAMERA SURVEILLANCE SYSTEM
A SAFE OR SECURE LOCKING CABINET
A SECURED STORAGE ROOM WITH ALARM MONITORED CONTACTS ON DOOR(S) AND
WINDOW(S)
A CROSS CUT SHREDDER
SECURELY LOCK ALL DOORS AND WINDOWS WHEN OUTSIDE BUSINESS HOURS
SMOKE, FIRED, AND CARBON MONOXIDE DETECTION DEVICES
INTERIOR/EXTERIOR MOTION ACTIVATED SECURITY LIGHTS

Note: For Deputy Provided Sites, the deputy registrar shall install and maintain an approved alarm system. At BMV Controlled Sites, either the BMV or the deputy registrar will install an approved alarm system, which will be maintained by the deputy registrar.

3.8 FACILITY MAINTENANCE PLAN SUMMARY

If you are awarded a contract you will be required to adopt a facility maintenance plan, including provisions for maintaining the deputy registrar agency premises. Your plan should detail how you intend to address the items listed below.

If you are awarded a contract, do you agree to be responsible for the following either on your own, through your lease or sublease, or by separate contract:

No Yes

OUTDOOR BUILDING MAINTENANCE

KEEP OUTDOOR AREA FREE OF TRASH AND DEBRIS

PROVISION TO ASSURE PROMP SNOW AND ICE REMOVAL

CLEANING INSIDE OF AGENCY INCLUDING EQUIPMENT

PROVISION FOR INSIDE/OUTSIDE MAINTENANCE

PROVISION FOR PROFESSIONAL CARPET/FLOOR CLEANING (MIN. OF ONCE A YEAR)

PROVISION FOR REPAINTING AND/OR COSMETIC UPDATES

3.9 INVOLVED AND INVESTED IN YOUR BUSINESS

Instructions: Answer all of the following questions to the best of your ability. Please be concise and attempt to limit each answer to seventy-five (75) words or less. Include attachment(s) if more space is needed to answer any of the questions.

1. How do you plan to manage, be responsible, and be accountable for this business at all times?

TECHNOLOGY - Operating 2 BMV locations requires the utilization of technology to monitor the business at all times. I have a high quality camera system that allows me to stream live footage to my phone, pc, and television-Pause, zoom, and rewind remotely.

Q-flow and GILO allow me to monitor my wait times at both offices.

Time and attendance app - My staff is required to download and use a scheduling app that sends both of us notifications if an employee is late or on break.

Microsoft outlook on my cell phone - allows me to promptly respond to, and address field service issues.

Strong Communication with Management and Staff. Being present and personally resolving issues.

Alarm notifications each time the system is armed/disarmed and the name of the person whos code was used.

- 2. How will you ensure that all laws, rules, guidelines and procedures are followed, at all times, specifically with regard to issuing and renewing driver's licenses, identification cards, and vehicle registrations?
 - *Created a Quality Control Team (QCT) to specialize in compliance and auditing of transactions. I personally review transactions in conjunction with our QCT.
 - *Closely monitor broadcast and field staff correspondence for updates and changes.
 - *Have discussions with Field staff to ensure clear concise understanding of policies.
 - *Train staff to use BMV manuals comfortably and confidently.
- 3. What measures will you put in place to detect, deter, and prevent fraud?
 - *Training and Recognition: Multiple Buckeye Awards
 - *Numerous High Quality cameras have been installed.
 - *Fraud detection pens at each station.
 - *Foster a good working relationship with BMV investigations to ensure a comfort level with staff for guidance and support.
- 4. The Bureau of Motor Vehicles routinely issues new and/or revised policy and procedural changes through email broadcasts to the deputy registrars. How will you ensure that policies and procedures are communicated to the staff and followed on a daily basis?

Broadcasts are printed and retained in a designated spot at our office. We appoint a specific individual to confirm employees read and initial each broadcast.

I use our company APP to send notices of major changes or things that need clarification.

I like to personally discuss major procedural changes with each employee to ensure there is a clear understaning.

5. How will you demonstrate good leadership to your employees?

I lead by example!

If we are busy, you won't find me just sitting in the back office, I will be out working side by side with my staff. I strive to bring a positive energy, demonstrate good values, and a strong work ethic.

I treat all of our guests with respect, and expect my staff to do the same.

6. How will you maintain a high level of professionalism each day in this business?

I'm often told I'm overdressed for work at the BMV. I strive to present myself and the BMV in a positive and professional manner each day. This goal is extended to my staff as well, for whom I provide uniforms to.

I am respectful to everyone, even to our guests who may not extend the same courtesy.

Our office has been remodeled and is clean, comfortable and functional.

7. How do you intend to recruit and retain high quality employees?

I am very fortunate to have LOW TURNOVER at my office. I feel that is a testament to the training, support, compensation, and work environment I provide.

When hiring, I first like to ask my current staff if they have any personal recommendations to consider for employment. The next step is to use INDEED, to seek qualified applicants.

Retirement plans and weekly bonuses have contributed to retention.

8. How will you provide a safe, clean and friendly place to do business?

By placing cameras in highly visible areas, they act as a deterrent for potential criminal acts. We contract with a "mat" company to routinely switch out mats and have an individual who cleans regularly after hours.

By creating a good working atmosphere, and hiring people who like coming to work, this results in more positive and wonderful interactions with our customers.

9. How would you deal with an irate customer?

I view these situations as an opportunity and a personal challenge. I certainly don't like it when customers become irate, but I know the staff is watching and listening, and it is my goal to demonstrate how I feel the situation could be best addressed. No matter how upset the person may be, I don't take it personally. I approach it as though they are upset with their situation and not me. I show empathy and approach things with warmth and kindness, while maintaining relaxed body language, and simply listening. I then do my best to offer a solution, and provide them with the resources they need to take the next step. Sometimes it's as simple as printing their utility bill, or giving them a phone number.

Allow the guest to speak without interrupting, demonstrate empathy and compassion, and offentimes the guest will relax. This will then allow a more conducive opportunity to provide a solution to their needs. Always feel free to request my assistance or that of a Manager, if you feel the need 1. How will you meet the expectations of the Bureau of Motor Vehicles? The Quality Control Team (QCT) allows us to deliver a better product to our guests, and score better on our evaluations. The QCT and myself are able to identify problems so that we can address the issues with our staff, with a goal of limiting or preventing future occurrences. I often ask the Field Staff, "What could I be doing better at?" I value feedback and am constantly focused on how to improve. 2. Why should the Bureau of Motor Vehicles consider you for a deputy registrar license agency contract of the proportunity to operate 2 agencies in such a close proximity to one another is amazing. The guests and community have been so welcoming to me, and I hope to serve them for many years to come. I strive to bring professionalism to our industry, and enjoy helping others. I will continue to bring my knowledge, enthusiasm, and integrity to the workplace each day. Leveraging the synergies of 3 offices will allow me to avoid almost any staffing issues, even during difficult times. This will enable me to offer higher wages, better benefits, and train and retain amazing people!
1. How will you meet the expectations of the Bureau of Motor Vehicles? The Quality Control Team (QCT) allows us to deliver a better product to our guests, and score better on our evaluations. The QCT and myself are able to identify problems so that we can address the issues with our staff, with a goal of limiting or preventing future occurrences. I often ask the Field Staff, "What could I be doing better at?" I value feedback and am constantly focused on how to improve. 2. Why should the Bureau of Motor Vehicles consider you for a deputy registrar license agency contract of the proportion of the privilege of serving as a Deputy Registrar for 13 years, and the opportunity to operate 2 agencies in such a close proximity to one another is amazing. The guests and community have been so welcoming to me, and I hope to serve them for many years to come. I strive to bring professionalism to our industry, and enjoy helping others. I will continue to bring my knowledge, enthusiasm, and integrity to the workplace each day. Leveraging the synergies of 3 offices will allow me to avoid almost any staffing issues, even during difficult times. This will enable me to offer higher wages, better benefits, and train and retain
The Quality Control Team (QCT) allows us to deliver a better product to our guests, and score better on our evaluations. The QCT and myself are able to identify problems so that we can address the issues with our staff, with a goal of limiting or preventing future occurrences. I often ask the Field Staff, "What could I be doing better at?" I value feedback and am constantly focused on how to improve. 2. Why should the Bureau of Motor Vehicles consider you for a deputy registrar license agency contract of the province
The Quality Control Team (QCT) allows us to deliver a better product to our guests, and score better on our evaluations. The QCT and myself are able to identify problems so that we can address the issues with our staff, with a goal of limiting or preventing future occurrences. I often ask the Field Staff, "What could I be doing better at?" I value feedback and am constantly focused on how to improve. 2. Why should the Bureau of Motor Vehicles consider you for a deputy registrar license agency contra I love my job! I have had the privilege of serving as a Deputy Registrar for 13 years, and the opportunity to operate 2 agencies in such a close proximity to one another is amazing. The guests and community have been so welcoming to me, and I hope to serve them for many years to come. I strive to bring professionalism to our industry, and enjoy helping others. I will continue to bring my knowledge, enthusiasm, and integrity to the workplace each day. Leveraging the synergies of 3 offices will allow me to avoid almost any staffing issues, even during difficult times. This will enable me to offer higher wages, better benefits, and train and retain
better on our evaluations. The QCT and myself are able to identify problems so that we can address the issues with our staff, with a goal of limiting or preventing future occurrences. I often ask the Field Staff, "What could I be doing better at?" I value feedback and am constantly focused on how to improve. 2. Why should the Bureau of Motor Vehicles consider you for a deputy registrar license agency contra I love my job! I have had the privilege of serving as a Deputy Registrar for 13 years, and the opportunity to operate 2 agencies in such a close proximity to one another is amazing. The guests and community have been so welcoming to me, and I hope to serve them for many years to come. I strive to bring professionalism to our industry, and enjoy helping others. I will continue to bring my knowledge, enthusiasm, and integrity to the workplace each day. Leveraging the synergies of 3 offices will allow me to avoid almost any staffing issues, even during difficult times. This will enable me to offer higher wages, better benefits, and train and retain
with a goal of limiting or preventing future occurrences. I often ask the Field Staff, "What could I be doing better at?" I value feedback and am constantly focused on how to improve. 2. Why should the Bureau of Motor Vehicles consider you for a deputy registrar license agency contract I love my job! I have had the privilege of serving as a Deputy Registrar for 13 years, and the opportunity to operate 2 agencies in such a close proximity to one another is amazing. The guests and community have been so welcoming to me, and I hope to serve them for many years to come. I strive to bring professionalism to our industry, and enjoy helping others. I will continue to bring my knowledge, enthusiasm, and integrity to the workplace each day. Leveraging the synergies of 3 offices will allow me to avoid almost any staffing issues, even during difficult times. This will enable me to offer higher wages, better benefits, and train and retain
focused on how to improve. 2. Why should the Bureau of Motor Vehicles consider you for a deputy registrar license agency contra I love my job! I have had the privilege of serving as a Deputy Registrar for 13 years, and the opportunity to operate 2 agencies in such a close proximity to one another is amazing. The guests and community have been so welcoming to me, and I hope to serve them for many years to come. I strive to bring professionalism to our industry, and enjoy helping others. I will continue to bring my knowledge, enthusiasm, and integrity to the workplace each day. Leveraging the synergies of 3 offices will allow me to avoid almost any staffing issues, even during difficult times. This will enable me to offer higher wages, better benefits, and train and retain
I love my job! I have had the privilege of serving as a Deputy Registrar for 13 years, and the opportunity to operate 2 agencies in such a close proximity to one another is amazing. The guests and community have been so welcoming to me, and I hope to serve them for many years to come. I strive to bring professionalism to our industry, and enjoy helping others. I will continue to bring my knowledge, enthusiasm, and integrity to the workplace each day. Leveraging the synergies of 3 offices will allow me to avoid almost any staffing issues, even during difficult times. This will enable me to offer higher wages, better benefits, and train and retain
I love my job! I have had the privilege of serving as a Deputy Registrar for 13 years, and the opportunity to operate 2 agencies in such a close proximity to one another is amazing. The guests and community have been so welcoming to me, and I hope to serve them for many years to come. I strive to bring professionalism to our industry, and enjoy helping others. I will continue to bring my knowledge, enthusiasm, and integrity to the workplace each day. Leveraging the synergies of 3 offices will allow me to avoid almost any staffing issues, even during difficult times. This will enable me to offer higher wages, better benefits, and train and retain
I love my job! I have had the privilege of serving as a Deputy Registrar for 13 years, and the opportunity to operate 2 agencies in such a close proximity to one another is amazing. The guests and community have been so welcoming to me, and I hope to serve them for many years to come. I strive to bring professionalism to our industry, and enjoy helping others. I will continue to bring my knowledge, enthusiasm, and integrity to the workplace each day. Leveraging the synergies of 3 offices will allow me to avoid almost any staffing issues, even during difficult times. This will enable me to offer higher wages, better benefits, and train and retain
opportunity to operate 2 agencies in such a close proximity to one another is amazing. The guests and community have been so welcoming to me, and I hope to serve them for many years to come. I strive to bring professionalism to our industry, and enjoy helping others. I will continue to bring my knowledge, enthusiasm, and integrity to the workplace each day. Leveraging the synergies of 3 offices will allow me to avoid almost any staffing issues, even during difficult times. This will enable me to offer higher wages, better benefits, and train and retain
I will continue to bring my knowledge, enthusiasm, and integrity to the workplace each day. Leveraging the synergies of 3 offices will allow me to avoid almost any staffing issues, even during difficult times. This will enable me to offer higher wages, better benefits, and train and retain
Leveraging the synergies of 3 offices will allow me to avoid almost any staffing issues, even during difficult times. This will enable me to offer higher wages, better benefits, and train and retain
difficult times. This will enable me to offer higher wages, better benefits, and train and retain

Form 3.9, Involved and Invested in Your Business, Page 3 of 3 (2024)

3.10(A) AFFIDAVIT OF INDIVIDUAL

(Not to be used by County Auditors, Clerks of Courts or Nonprofit Corporations)

County of Montgomery :
State of Ohio : I, Jon Dagenbach , being first duly sworn, depose and say that:
1) I am submitting my proposal for appointment as deputy registrar in my own individual capacity, and not as an agent, representative, partner, or business associate of any kind whatsoever of any other person or persons;
2) If appointed, I will serve as a deputy registrar in my own individual capacity, and will not act as an agent, representative, partner, or business associate of any kind whatsoever of any other person or persons;
3) If appointed as deputy registrar, I will not assign my deputy registrar contract, in whole or in part, nor any of my deputy registrar's responsibilities to any other person or persons without the advance written consent of the Registrar;
4) If appointed as a deputy registrar, I will fully comply with all requirements set forth by the Registrar. I will not serve as an office manager of any deputy registrar agency other than my own; nor will I permit any other deputy registrar, the spouse of any deputy registrar, or the parent, child, brother, or sister of any deputy registrar living in the same household as the deputy registrar to operate my deputy registrar agency, directly or indirectly. I understand that I may hire the spouse, parent, child, brother, or sister of any deputy registrar as an employee, provided that I maintain control of my deputy registrar agency;
5) To the best of my knowledge and belief, I am fully qualified to serve as a deputy registrar, and there is no provision of the Ohio Revised Code or the Ohio Administrative Code which would make me ineligible to serve as a deputy registrar; and,
6) I have caused to be prepared, have read, and take full responsibility for, all forms and documents submitted with this proposal. All information is true, accurate, and complete to the best of my knowledge and belief. This affidavit is submitted by me for the purpose of obtaining a deputy registrar contract.
Signature of proposer: Printed/typed name of proposer: Jon Dagenbach
Sworn to and subscribed in my presence by the above named <u>Son Dag-enbach</u>
on this 31 day of Sanuary , 2024
angle Sit
Notary Public ANGELIC SMITH Notary Public State of Ohio
Printed name of Notary Public: The Indian State of Onlo My Comm. Expires February 25, 2026

My commission expires:

4.0 OPERATIONAL CHECKLIST

Proposer's Full Legal Name	Jon William Francis Dagenbach
57-G Location Number	
Proposer Number (BMV use	only)
INSTRUCTIONS: You mus EACH SITE YOU ARE PR	t submit one original of this form and all documents listed on this form FOR COPOSING .

FORM	DESCRIPTION	X	BMV
4.0	Operational Checklist (this form)	•	
4.1	Appointment of Agency Managers	•	
4.2	Experienced Employees Summary	•	
4.3	Staffing and Personnel Costs Calculation	~	
4.4	Start-Up Costs Calculation Amount: \$	V	
4.5	Deputy Registrar Contract (2 pages only)	~	

Form 4.0, Operational Checklist (2024)

4.1 APPOINTMENT OF AGENCY MANAGERS

Propo	oser's name:	Location number:
(A)	DEPUTY REGISTRAR: As deputy registrar, I agree to wo hours per week during the hours the agency is open to the entire term of the contract. I understand that the minimum is twenty (20) hours per week during the hours the agency twenty-hour requirement does not apply to County Aud nonprofit corps., or deputy registrars operating multiple locations.	requirement for deputy registrars is open for business. This ditors/Clerks of Courts,
(B)	OFFICE MANAGER: I understand and agree that I must another reliable person to serve as the office manager for manager must be scheduled to work at the agency at least during the hours the agency is open to the public for busine. Appoint myself as the office manager and work during the hours the agency is open to the public for	r the agency, and that the office t thirty-six (36) hours per week ess. It is my intention to: at least thirty-six hours per week r business.
	Appoint another reliable person to serve as the offi six hours per week during the hours the agency is o	ce manager to work at least thirty- pen to the public for business.
(C)	ASSISTANT OFFICE MANAGER: I understand and ag person to be responsible for the management of the agenc agency office manager during the hours the agency is open	y in the absence of myself and the
(D)	OTHER EMPLOYEES: I agree to maintain an accurate manager, assistant office manager, and all other employees as my own work schedule, on file and available for institutes. I also agree to notify the BMV in writing imappointment of the office manager or assistant office maroster complete and current.	s and their work schedules, as well pection by BMV employees at all mediately of any changes in the
	g	1/30/2024 Date:
Dep	outy registrar (proposer) signature	

4.2 EXPERIENCED EMPLOYEES SUMMARY

Dron	ogaric nan	Jon Dagenbach	57-G Location number:		
Propo	oser's nan				
(A)	registrar effort to	EXPERIENCED EMPLOYEES. I certify that under contract with the Registrar of Motor Vehic hire and retain qualified employees who have registrar agency. I agree to make bona fide offered under comparable conditions to their most recee.	les, I will make every good faith elevant experience working in a s of employment at comparable		
(B)	CHECK	WHICHEVER APPLIES:			
		I HAVE NOT BEEN A DEPUTY REGISTRA EMPLOYEE. I have not yet identified any parelevant deputy registrar experience. However, is every reasonable effort to identify and hire, if parelevant experience working in a deputy contact any deputy registrar employees until contract.	rospective employees who have f awarded a contract, I will make ossible, qualified employees who registrar agency. Please do not		
	I AM OR HAVE BEEN A DEPUTY REGISTRAR OR DEPUTY REGISTRAR EMPLOYEE. I have identified the following persons to whom I will make a bona fide offer of employment at comparable wages and under comparable conditions to their present employment. (A deputy registrar or a proposer who has deputy registrar employment experience may list himself or herself here):				
		Name of Experienced Employee	Length of Experience		
		Jon Dagenbach	15 Years		
		Marie Young	12 Years		
		Maya Peel	8 Years		
	*	Lisa Mullins	7 Years		
		Amanda Holp	7 Years		
(C)	I under	stand that failure to hire properly qualified a ees is grounds to withhold or terminate my deputy	nd experienced deputy registrar registrar contract.		
		1-0-2-	1/30/2024 Date:		
Dep	uty regist	ar (proposer) signature			

Form 4.2, Experienced Employees Summary (2024)

4.3 STAFFING AND PERSONNEL CALCULATION

Proposer's name:	Jon Dagenbach	Location number:	57-G
i Toposor S manie.			

<u>Instructions</u>. Use this form to project the number of hours the deputy registrar, office manager, assistant office manager, and all other experienced (if known) and/or new hire employees will work, the projected hourly wages paid, and the weekly and monthly payroll costs.

The deputy registrar shall be regularly scheduled and on duty at the license agency at least twenty (20) hours per week, during regular business hours. This twenty-hour requirement does not apply to nonprofit corps., county auditors/clerks of court, or deputy registrars operating multiple locations (assessed as received). The deputy registrar shall appoint a full-time office manager, who shall be either the deputy registrar or a full-time employee with responsibility for management of the agency. The office manager shall be regularly scheduled, and shall work at least thirty-six (36) hours per week during regular business hours. The deputy registrar shall also designate an assistant office manager who shall supervise the agency in the absence of the deputy registrar and the full-time office manager.

The projected total weekly work hours for the deputy registrar and all employees should equal or exceed the minimum staffing recommended for the Class Size Agency as prescribed in the Agency Specifications.

In accordance with the standards established by the Unites States Department of Labor, Wage and Hour Division; Ohio Constitution; and Ohio Department of Commerce; all license agency employees must be paid at least the current minimum wage rate of \$7.25 per hour by businesses with gross receipts of less than \$385,000 per year and \$10.45 per hour by businesses with gross receipts of \$385,000 or more per year.

The deputy registrar need not list any salary or wages for the deputy's own service as deputy registrar or as the office manager.

Caution. For deputy registrars who also serve as the office manager, be careful not to duplicate hours worked.

EMPLOYMENT POSITION	PROJECTED HOURS PER WEEK	PROJECTED HOURLY RATE	PROJECTED WEEKLY PAY	PROJECTED MONTHLY PAY (weekly x 4)
Deputy Registrar	20.00	N/A	N/A	N/A
Office Manager (leave blank if the Deputy Registrar is also the Office Manager)	40.00	\$ 20.00	\$ 800.00	\$ 3,200.00
Assistant Office Manager	40.00	\$ 18.00	\$ 720.00	\$ 2,880.00
Experienced Employees Total Number (combine Full-time & Part-time) = 6	150.00	\$ 17.00	\$ 2,550.00	\$ 10,200.00
New Hire Employees Total Number (combine Full-time & Part-time) =1	20.00	\$ 16.00	\$ 320.00	\$ 1,280.00
TOTAL	S 270.00	N/A	\$ 4,390.00	\$ 17,560.00

Form 4.3, Staffing and Personnel Calculation (2024)

4.4 START-UP COSTS CALCULATION

Propo	ser's n	ame:	Jon Dagenbach	Location number:	57-G
costs	of beg	innin	g a deputy registrar busines	IV that you are financially ables. We need to know that you te preparation, and site rental controls.	have enough
1.	PERSONNEL COSTS (FOUR WEEKS)				
	Use	Form	4.3 to calculate four (4) wee	eks' personnel costs for this loc	cation.
•				\$ <u>1756</u> 0	0.00
2.	SIT	E Pl	REPARATION COSTS	S (AMORTIZED)	
•	A.	cost			
		1.	Building Modifications	\$	
		2.	Counter Costs	\$ <u>0.00</u>	
		3.	Other Costs	\$ 0.00	
		4.	Total	\$ 0.00	
			al amortized over 60 month vide line 4 by 60)	contract period = \$ 0.00	
	В.	Age		Site, enter the information co location. Do not change the s.	
3.	AG	EN(CY RENTAL PAYMEN	NTS (3 MONTHS)	
	A.		his is a Deputy Provided S or lease this site.	ite, enter the actual amount y	ou will pay to
	В			Site, enter the estimated rensite. Do not change the amou	
		One	e month's rent: $\$ \frac{4,2}{}$	$x 3 = $ \$ $\frac{12,6}{}$	00
ТОТ	TAL S	STA	RT-UP COSTS		
	site	prep	eks' personnel costs, plus on aration costs (2.A total amed Site amount), plus three m	nount or 2.B BMV	60.00

STATE OF OHIO DEPARTMENT OF PUBLIC SAFETY BUREAU OF MOTOR VEHICLES DEPUTY REGISTRAR CONTRACT – 2024

This Agreement	is made by and	between the Re	egistrar of Motor Venicles, (Registrar,
herein), located Jon William Fran		Broad Street,	Columbus, Ohio 43223-1102 and , (deputy registrar, herein) whose
home mailing ad	dress is		
(City) Bellbrook		, Ohio (Zi	p) 45305, to operate a deputy
registrar agency, Location No. 57-G		-G	, to be located as follows: in the
State of Ohio, Co	Montao		
City/Village/Township (indicate which)		hich) City	of Moraine
Street address:	5500.0		
(City) Moraine		, Ohio	(Zip) 45449

WHEREAS, the Registrar of Motor Vehicles, pursuant to section 4503.03, section 4507.01, and other applicable sections of the Ohio Revised Code, wishes to appoint and contract the above named person as deputy registrar for the above referenced location;

WHEREAS, the above named deputy registrar wishes to accept this appointment and contract as deputy registrar;

NOW, THEREFORE, IT IS AGREED AS FOLLOWS:

- 1. The Registrar hereby appoints the above named person as a deputy registrar subject to the 2024 Deputy Registrar Contract Terms and Conditions which are incorporated herein by reference;
- 2. The above named person hereby accepts appointment as a deputy registrar subject to the 2024 Deputy Registrar Contract Terms and Conditions incorporated herein by reference;
- 3. The term of this appointment and contract shall begin on the 30th day of June, 2024, and shall end on the 30th day of June, 2029, unless otherwise terminated as provided herein;

Form 4.5, Deputy Registrar Contract (2024)

66	The deputy registrar is appointed and an individual," "County Auditor ounty)," or "a nonprofit corporation an individual.	for (specif			
	The Deputy Registrar certifies that to all of the 2024 Deputy Registrar		· ·		-
\leq	for C All		1/31/2024		
Depu	vy Registrar signature		Date		
STA	TE OF OHIO	:			
COU	NTY OF Montgomery	: :			
	re me, a notary public in and for said do a sa	-	nd state, personally who acknowledge		
sign t	he foregoing instrument and that th	ie same is h	is or her free act a	nd deed.	
of	ITNESS WHEREOF I have hereun ANUAL 2024. ARY PUBLIC ed name of Notary Public:		and and official sea	al, this 31	ANGELIC SMITH Notary Public State of Ohio My Comm. Expire February 25, 202
BY:	REGISTRAR OF MOTOR VEHI	ICLES			
	Done at Columbus, Ohio, on				

5.0 DEPUTY PROVIDED SITE CHECKLIST

Proposer's Full Legal Name Jon William Francis Dagenbach	
Location Number 57-G	
Proposed Site Address 5582 Springboro Pike, Moraine OH 45449	
Proposer's Telephone Number (number where BMV staff can reach you)	
Proposal Number (BMV use only)	

<u>INSTRUCTIONS:</u> You must submit one original of this form and all documents listed on this form **FOR EACH LOCATION YOU ARE PROPOSING**. If you fail to submit a complete set of originals **FOR EACH LOCATION**, you will not be evaluated for those locations.

<u>ATTENTION:</u> Proposers applying for contracts at existing license agency locations designated as Deputy Provided Sites are not required to complete and submit all Section 5 forms if the site was approved under a previous RFP and if there have been no changes to the site since the last contract was approved and signed. Under this license agency site provision, form 5.0, page one (1) of form 5.1, and form 5.3 must be completed and submitted with all other required forms and documents.

FORM	DESCRIPTION	✓	BMV
5.0	Deputy Provided Site Checklist (this form)	V	
5.1	Site Questionnaire (page 1 only if proposing existing license agency site)	~	
5.2	ADA Checklist (leave blank if proposing existing license agency site)		
5.3	Lease Option (required for all proposers, which includes incumbent deputy registrars)	~	
	- filled out, including complete address	V	
	- signed and notarized	~	
5.4	Proximity Attachment [for "Proximity" sites only] (leave blank if proposing existing license agency site)		
Proposer provided	Site Plan (leave blank if proposing existing license agency site)		
	with 8½ x 11-inch formatting (SUBMITTED ELECTRONICALLY) with complete dimensions		
Proposer provided	Counter Plan (leave blank if proposing existing license agency site) - with 8½ x 11-inch formatting (SUBMITTED ELECTRONICALLY) - with complete dimensions		
Proposer provided	Map (leave blank if proposing existing license agency site)		
	with site clearly marked		

Form 5.0, Deputy Provided Site Checklist (2024)

5.1 SITE QUESTIONNAIRE

1.	Location Number for which you are proposing (from Agency Specifications): 57-G						
	Stre	tet address of site 5582 Springboro Pike					
		, Moraine	_, Ohio, Zip Code	45449			
2.	Is th	ne site you are proposing currently in operation as a deputy rep					
			No	Yes			
3.		you intend to perform construction or remodeling to prepare	this site for operat	ion under a ne	w		
	dep	uty registrar contract?	No	Yes			
4.		you applying for a contract at an existing license agency site	that				
	was	s approved under a previous contract?	No	Yes			
5.	A.	If you answered "No" to question number 4, skip to question information required for this form (5.1) and the remainder of			•		
	B.	If you answered "Yes" to question number 4, have there been (interior and/or exterior to include parking areas, path of trave with disabilities, and signage)?			ls		
		with disabilities, and signage):	No 🗸	Yes			
6.	A.	If you answered "No" to question number 5, please print are for compliance with Section Five (5) requirements for this Fremainder of your required proposal documents.			1.3		
	В.	If you answered "Yes" to question number 5, list the site characteristic with the description(s) of any changes that have been supporting documentation and attachments if needed, then stalong with any other documentation and attachments for conrequirements for this RFP and include it with all other requirements.	n made. Include ad op here. Print and suppliance with Section	ditional submit this pa on 5	ge		

5.3 LEASE OPTION

SD Moraine LLC

of (owners' complete	e address		
City Cincinnati		, State OH	, Zip 45208
HEREBY GRANT,			ereby acknowledged, this OPTION
TO LEASE the f			the State of Ohio, County of city, village or township)
city		raine	and commonly known as:
(property's address)	5582 N. Spring	boro Pike	
Suite	City Moraine		, Ohio, Zip 45449
to (proposer's name)	Jon Dagenbach		A considerative and a cons
of (proposer's addres			
City Bellbrook			, Ohio, Zip 45305
for the operation of	f a deputy registrar a	gency under contract	with the Ohio Bureau of Motor
Vehicles, and for no			

- 2. THE TERM OF THE LEASE, if executed, shall begin no later than the 30th day of June, 2024 and shall not terminate before the 30th of June, 2029.
- THE TERM OF THIS LEASE OPTION shall begin on the date of its execution (signing) below and shall be held open until the 31st day of May, 2024.

4. THE PARTIES AGREE AS FOLLOWS:

1.

- A. The owners may, in their sole discretion, grant a similar lease option to operate a deputy registrar agency for the stated period of time to more than one proposer, provided that the premises are not subject to an existing lease for any portion of the term of lease as specified in paragraph 2, above.
- B. If the owners have granted or hereafter grant an option to the same described real estate to another person or entity for the operation of a deputy registrar agency it is understood and agreed by owners and proposer that only the option granted to the person or entity awarded a contract by the Ohio Bureau of Motor Vehicles shall be entitled to exercise the relevant option.

- C. Except as provided in paragraphs 4(A) and (B), above, the owners shall not grant an option, lease, or rental agreement to any other person during the term of this lease option specified in paragraph 3, above.
- D. The lease under this option shall be on any terms as owners and optionee agree to contemporaneously with the granting of this option, provided that no such term shall be inconsistent with this lease option. Said terms, if any, are incorporated herein.

Owner(s)' signature(s):
Owner(s)' printed name(s): Ken Schvermann, M6L.
STATE OF Ohio :
COUNTY OF Hamilton :
The foregoing instrument was acknowledged before me on this 16th day of 14nvary, 2024, by the owners, Ken 5chvermann
Notary Public Printed name of Notary Public:
I hereby accept this option. QUANIECE JOHNSO Notary Public, State of Ohi My Commission Expires August 18, 2024
Date Optionee signature, Deputy Registrar Proposer

Form 5.3, Lease Option, Page 2 of 2 (2024)