

Ohio Bureau of Motor Vehicles

| 2011 Facts & Figures   |              |
|--|--------------|
| Driver License   |              |
| Licensed drivers and identification card holders in the state of Ohio.   | 8,776,272    |
| Driver licenses were issued.   | 2,007,439    |
| Identification cards were issued.  | 308,933      |
| Abstract driver record reports were processed.   | 2,352,733    |
| Six-point warning letters were generated.  | 157,252      |
| 12-point suspension letters were generated.  | 26,881       |
| Probationary suspension letters were generated.  | 3,778        |
| Administrative and court mandated driver license suspensions were processed by the BMV.  | 791,764      |
| Motorcycle endorsements issued, renewed or added to a driver license.  | 185,909      |
| Was collected for driver license reinstatement fees by BMV reinstatement offices throughout the state, serving <b>358,674</b> customers. | \$30,700,198 |
| Was collected for driver license reinstatement fees by mail, serving <b>50,717</b> customers.  | \$8,342,210  |
| Was collected for driver license reinstatement fees through the online process, serving <b>36,264</b> customers.                         | \$7,969,210  |

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| <b>Vehicle Registration</b>   |                     |
| Vehicle registrations were issued.  | <b>11,788,425</b>   |
| Vehicle registrations were processed through the mail renewal registration program. | <b>1,959,539</b>    |
| Temporary tag registrations were sold.  | <b>553,287</b>      |
| Temporary tags were consigned to Ohio Auto Dealers.                                 | <b>832,714</b>      |
| Motorcycle registrations were sold.   | <b>410,023</b>      |
| <b>Vehicle Registration Internet / Telephone Transactions &amp; Sales</b>           |                     |
| Internet transactions recorded  | <b>998,333</b>      |
| Collected from Internet sales   | <b>\$59,385,432</b> |
| Telephone transactions  | <b>43,756</b>       |
| Collected from telephone transactions   | <b>\$2,574,966</b>  |
| <b>Placards</b>   |                     |
| Total permanent disability placards issued  | <b>300,749</b>      |
| Temporary disability placards issued.   | <b>24,312</b>       |
| <b>Special License Plates</b>   |                     |
| Special license plates were issued and renewed, including:                          | <b>764,614</b>      |
| Personalized (non-logo)   | <b>308,197</b>      |
| Initial Reserved (non-logo)   | <b>110,109</b>      |
| Disability  | <b>44,692</b>       |
| Collegiate  | <b>42,320</b>       |
| Wildlife (Cardinal)   | <b>24,802</b>       |
| Lake Erie   | <b>16,071</b>       |
| Ohio Pets   | <b>12,212</b>       |
| Bald Eagle  | <b>9,597</b>        |
| One Nation Under God  | <b>10,464</b>       |
| CASA Ad-Litem   | <b>5,809</b>        |

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| <b>Titles</b>  |                     |
| Titles were issued in Ohio's <b>88</b> counties by <b>88</b> main and <b>56</b> branch offices of the Clerk of Courts.   | <b>5,150,842</b>    |
| Was collected for titles and inspections, including out-of-state VIN inspections.  | <b>\$14,755,977</b> |
| Received from pre-paid accounts.   | <b>\$259,130</b>    |
| <b>Dealers</b>   |                     |
| Dealer license plates were issued.   | <b>64,206</b>       |
| Vehicle dealer and leasing licenses (new and renewal) were issued.   | <b>15,195</b>       |
| <b>Deputy Registrar Services</b>   |                     |
| New voters were registered by Ohio's Deputy Registrars.  | <b>156,429</b>      |
| Percentage of Ohio drivers made the commitment to be organ/tissue donors.  | <b>56.50%</b>       |
| Transactions processed by Deputy Registrars. This business resulted in <b>\$659,308,452</b> for the State of Ohio.   | <b>13,292,162</b>   |
| Was collected for Save Our Sight Fund.   | <b>\$1,843,964</b>  |
| Was collected for the Second Chance Trust Fund.  | <b>\$893,047</b>    |
| <b>Telecommunications</b>  |                     |
| Calls were answered by the BMV telephone centers.  | <b>1,561,889</b>    |
| Calls answered with no delay.  | <b>1,093,322</b>    |
| <b>Mail</b>  |                     |
| Pieces of incoming mail were received by the BMV.  | <b>2,917,148</b>    |
| Pieces of outgoing mail were processed by the ODPS, including mail-in vehicle registration notices and vehicle registrations issued through the mail-in program. | <b>13,856,091</b>   |
| License plates were processed by Ohio Penal Industries.  | <b>217,099</b>      |

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| <b>Charities</b>  |                      |
| Was raised by the Department of Public Safety for the Combined Charitable Campaign.   | <b>\$227,894</b>     |
| Contributed for Operation Feed.   | <b>\$16,808</b>      |
| Contributed and <b>1,500</b> pounds of food collected; totaling <b>12,780</b> meals for the Holiday Food Baskets  | <b>\$5,640</b>       |
| <b>Recycling</b>  |                      |
| Was received in recycling reimbursement from the recycling of obsolete records, pamphlets, telephone books, miscellaneous paper products and cardboard.                           | <b>\$14,198.71</b>   |
| <b>Tax Distribution</b>   |                      |
| The BMV made accurate and timely distribution of payments for license tax revenue, permissive tax revenue and out-of-state International Registration Plan (IRP) revenue in 2011. |                      |
| License revenue distributed   | <b>\$310,924,603</b> |
| Permissive tax revenue distributed  | <b>\$157,568,385</b> |
| Total revenue distributed to <b>2,299</b> taxing districts and <b>88</b> counties   | <b>\$468,492,988</b> |
| IRP revenue distributed to <b>58</b> out-of-state jurisdictions   | <b>\$66,804,370</b>  |
| Total revenue distributed to Ohio & out-of-state jurisdictions  | <b>\$535,297,358</b> |
| <b>Web Site</b>   |                      |
| Visits to the BMV Web site.   | <b>6,969,721</b>     |
| Visits to the Ohio Auto Dealers Web site ( <a href="http://www.OhioAutoDealers.com">www.OhioAutoDealers.com</a> )   | <b>300,672</b>       |